

Cube Value Partner System Manual

Q: How do I change my password?

A: When you are logged in, go to “My Partner Profile”. Under that there should be a “Change Password” function.

Q: A player wants to buy a coupon from me. What do I do?

A: When you are logged in, go to “Generate Coupon For Player(s)” under “Sell Coupons”. This will bring you the coupon generation interface. Select the Cube Value you wish to provide for your player and also the total number of coupons you wish to generate. **PLEASE NOTE!! You can only generate 10 coupons at a time.**

Q: I wish to give one of my employees access to my account. What can I do?

A: Go to “Partner Employee Management”, click on the “Create New Employee Account” and provide a username, password, email and phone number of the employee as well as any additional comments you may want to make about this employee.

Q: I tried viewing the “All Transactions” report. Nothing shows up! What can I do?

A: The ActiveX control is probably not installed. Please return all your web browser settings to default. Refresh the page again. Eventually, the web browser will prompt you to allow it to install the ActiveX control. **PLEASE NOTE!! Our system is built for use with Internet Explorer. We do not guarantee that the system will work with any other web browser.**